

WELCOME TO: Principles for Creating a Culture of Integrity

Dr. K. Shelette Stewart

Harvard University Stewart Consulting, LLC shelettestewart.com October 28, 2024



Strategic Planning & Leadership Development

Anchor Scripture:

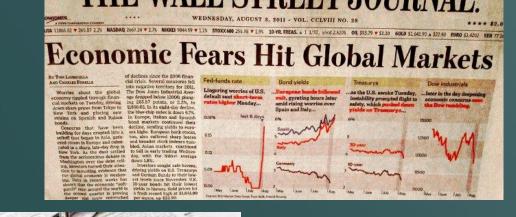
"Where there is no vision, the people perish."

- Proverbs 29:18, KJV



Times of Unprecedented Change and Challenges THE WALL STREET JOURNAL









Tob Market







Goals



Overview

- Biblical & Business
 Principles
- Practical Tools / Best Practices

Have FUN!



Sneak Preview: Agenda

- Brief Overview
- Five (5) Principles Creating a Culture of Integrity
- Next Steps / Q&A





What is Organizational Culture?

"Organizational culture is the sum of values and rituals which serve as 'glue' to integrate the members of the organization."

Harvard Business Review- May 15, 2013



What is Integrity?

in·teg·ri·ty /inˈtegrədē/ noun

"the quality of being honest and having strong moral principles; moral uprightness ...He is known to be a man of integrity."

Merriam-Webster Dictionary



Group Exercise: Polling Question #1 Think about an organization you've worked for that had a great culture!



What is the ONE word that best describes that culture?



What makes a company culture great?

4-year Harvard Business Review Study (2014-2018) found:

- 1. Put people first
- 2. Help workers find/pursue their passions
- 3. Bring people together on a personal level
- 4. Empower people to own their work
- **5.** Create a space where people can be themselves





Why is having a Culture of Integrity so important?

- One way to survive in a VUCA environment
- Impacts your team Individually and Collectively:
 - Mission / Vision
 - Morale
 - Engagement
 - Retention
 - Customer / Client Service
 - Performance
 - Productivity
 - Profitability, etc.



Dr. Stewart Keynote Presentation
The Fourth Congress of The Lausanne Movement
Seoul, South Korea
September 23, 2024

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Your organizational culture will be established by design or by default. The choice is yours.

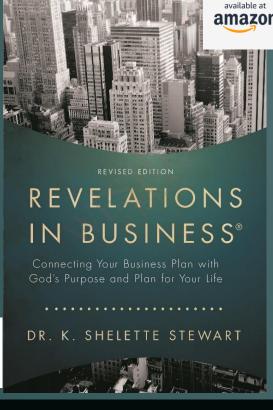


Dr. K. Shelette Stewart Founder & Principal, Stewart Consulting, LLC

Helping organizations with Strategic Planning & Leadership Development

- 20+ years of leadership experience as business practitioner and academician:
 - Stewart Consulting, LLC (www.shelettestewart.com)
 - Fortune 100 companies (The Coca-Cola Company, AT&T)
 - Prominent Universities (Harvard Business School)
- Harvard University Alum
- Fulbright Foreign Specialist
- Author of award-winning book
- Global Keynote Speaker
- Board Member





"Shelette Stewart is not only a respected business leader, she is a committed Christian with a servant's heart for helping others succeed. Her book, Revelations in Business© is a great and powerful tool for progressive leaders who desire to bring insightful, empowering content to their teams to increase employee engagement, productivity, and overall profitability."

Dan T. Cathy, Chairman
 Chick-fil-A, Inc.



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girl scouts

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Five (5) Principles: For Creating a Culture of Integrity



#1: Establish the Foundation: Love & Respect

God is Love:

- ✓ Is patient, kind, does not envy, does not boast, is not proud, is not rude, is not self-seeking, is not easily angered, does not keep a record of wrongs, does not delight in evil, rejoices with the truth, always protects, trusts, hopes, perseveres; Love never fails.
 1 Corinthians 13:4-8
- "By this is all will know that you are My disciples, if you have love for one another." John 13:35, NKJV
- Refuse to practice Respect based on Hierarchy

"Beloved, let us love one another, for love is of God . . . He who does not love does not know God, for God is love."

- 1 John 4: 7-8, NKJV

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#2: Write the Vision for your Culture

- Start with Corporate Mission / Vision
- For Individual Contributors / Leaders of Organizations
- Develop, Communicate, and Reinforce the Cultural Vision
- "Our Culture of Care" Chick-fil-A™





#3: Engage and Collaborate with Your Team

- Define "Culture of Integrity"
- Link to the Corporate Mission / Vision
- Survey / Collaborate (internal and external constituents)
- Link to Individual Responsibility / Success:
- to develop an Action Plan









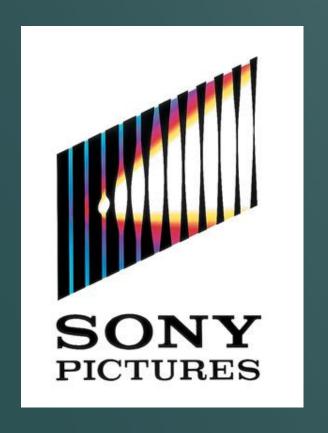
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#4: Lead by Example:

Prosperity vs. Profitability

"Leader as Teacher"

- Sony Findings:
 - Protective / not collaborating
 - Stressed Out!
- New Initiatives:
 - Training / Email / AthleticFacility / Cafeteria





#5: Operationalize & Assess the Culture

- Incorporate into your Strategic Plan / Imperatives
- Reinforce within <u>every</u> Functional Area
- Build in Qualitative & Quantitative Measurements
- Girl Scouts of Ohio's Heartland
- Volvo





The Benefits



Achieve Success & Significance



Drive:

- -Performance
- Productivity
- Bottom-LineProfitability

-For Greater Works!



Group Exercise: Polling Question #2 Principles for Creating a Culture of Integrity

What will you do next?



Group Exercise: Polling Question #3 Principles for Creating a Culture of Integrity

What will you do differently?



Next Steps

- Write the Vision for your Culture of Integrity
- Lead and Collaborate to Reinforce
- Support One Another
- Keep raising the bar of excellence!





". . . Well done, good and faithful servant. . ."

- Matthew 25:21, NKJ



Thank You! Q&A

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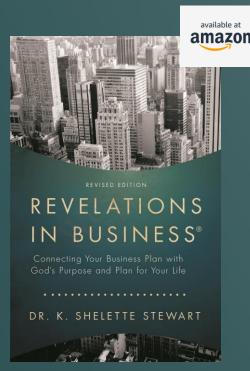
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